

PITCHES 2024

7 nights = 6
14 nights = 12
21 nights = 18
(3)

EARLY BOOKING - 10% (8)
UNTIL THE 30 11 2023 !
FOR ANY STAY OF AT LEAST ONE WEEK AND
ENDING AT THE LATEST ON 31ST JULY
(NOT APPLICABLE WITH ANY OTHER OFFERS),
ADMINISTRATIVE CHARGES FREE
FOR ALL OTHER STAYS
PRICES GUARANTEED UNTIL 31.12.2023

**Squirrel
points** (4)



PRICE PER NIGHT (€)

		01.04 01.05	01.05 15.06	15.06 06.07	06.07 20.07	20.07 17.08	17.08 24.08	24.08 14.09	14.09 01.10	01.10 31.10
CAMPING	BIVOUAC without elec. (1)	17	19	33	45	48	45	34	19	17
	SAFARI with elec	22	30	51	57	62	54	47	30	22
CARAVANING	INFINI 9m & more wide	35	41	69	76	76	69	61	41	35
	ESPACE from 7 to 8,50 m wide	33	39	65	73	73	65	57	39	33
	CLASSIC from 5 to 6,50 m wide	29	35	61	70	71	61	51	35	29
	BASIC - 5 m wide	25	30	54	62	64	54	47	30	25
Additional person (+10 years old)		6	6	7.50	7.50	9	7.50	7.50	6	6
Child 3 to 10 years old						4				
Child under 3						free				
Pets (2)						6				
Fridge box rental *						4.40				
Additional tent or vehicle (2)						5				

*the fridge blocks are located in the Volleyball sanitary facilities (1) (2) (3) (4) (8) see our general terms

PACKAGE : 1 OR 2 PERSON(S), 1 EQUIPMENT, 1 VEHICLE + 1 CHILD'S TENT

ARRIVAL: 1 pm - DEPARTURE : 11 am

EURONAT Lieu-dit DEPEE - 33590 GRAYAN et L'HÔPITAL FRANCE
info@euronat.fr - www.euronat.fr - 00 33 (0)5 56 09 33 33

GENERAL TERMS AND CONDITIONS 2024 - EXTRACTS FROM EURONAT' S REGULATIONS

The payment of the deposit is considered as a signed agreement of the present conditions.

PRICES & OFFERS

(1) All the packages include, your equipment , + 1 or 2 person(s), + 1 vehicle, + 1 child's tent. European sockets.

(2) Pets: See #7 of our regulation. Additional vehicle wherever it is parked at Euronat (including in the outdoor car park)

(3) STAY 7 NIGHTS FOR THE PRICE OF 6.

Offer valid between 01.04 and 20.07 and between 17.08 and 31.10 (discount applied on the average price of the stay, excluding all supplements).

(4) SQUIRREL FIDELITY PROGRAMME :

Euronat rewards the loyalty of its campers! You earn points when you stay at Euronat. Each time you spend 10€(on the basic rate of the stay, without surcharges and taxes.) at Euronat when camping or caravanning, you earn 1 point. When you have accumulated 50 points, you can use them on your next stay. 50 points = 50 € discount. Nominal and non-transferable points.

- If you do not stay in Euronat for a period of 3 years, you will lose your points.

Loyalty points are now managed on your customer account. No need for stickers or a fidelity card. The old squirrel points are no longer valid.

(8) EARLY BOOKING :

For any confirmation before November 30th :

-10% discount for a stay of at least one week before 31 July 2024

- For all other stays: free booking fees.

PRICES GUARANTEED UNTIL 31.12.23 : After this date, prices may be subject to increases

GENERAL TERMS

OBLIGATORY :

Visitor tax (the community of communes reserves the right to modify) : 0,61 € for the pitches per night and per person over 18 years old. Administrative charge: The sum of 30€ is charged (per booking) for administrative costs. Bookings are considered as final only after receipt of a 25% deposit of the total amount, plus the administrative charges.

In the case of cancellation, all the paid sums (administrative charges, deposit or total payment of the stay) will be kept by the company.

Insurance: It is the client's responsibility to take out insurance. The Centre declines all responsibility in case of theft, accidents, fire and weather conditions, etc. and in cases of incidents covered by the civil liability of the client. The client releases the centre of all responsibility for damage caused by falling branches, pine cones, weather, natural disasters, theft, broken windscreen, etc

OPTIONAL :

Cancellation insurance CAMPEZ-COUVERT + COVID-19 insurance: 2.5% of your stay, without taxes. The paid premium is kept by the insurance company in all cases. In the case of cancellation, all the paid sums (administrative charges, deposit or total payment of the stay) will be kept by the company. You must declare your cancellation max in 5 days following the event.

Without cancellation insurance and in the case of cancellation, no request for reimbursement will be accepted.

PETS : Pets are tolerated on a lead (sanitary bags provided). It is forbidden to leave them to roam free. Identification and compulsory vaccinations. It is forbidden to leave your pets alone in your accommodation or on your pitch.

CARDS ACCEPTED (for payment of deposit and stay) : C.B. – VISA – MASTERCARD

ARRIVAL AND DEPARTURE TIME: Overshooting of set times results in the invoicing of an extra night. In case of late arrival or early departure, the period of rental will be invoiced. In the event of a no-show, after 24 hours without any written advice from you, your pitch or rental will be considered to have been freed. The deposit and booking charges are not reimbursed.

TERMS :

• EURONAT is a family centre. People on their own are only accepted under certain conditions (please contact us).-

• ENTRANCE PROCEDURE: The PASS will be given to you on arrival. You must present the PASS each time you come into Euronat and it may be verified at any time by Euronat staff. The PASS: access to the soft-water swimming pool, archery and in the high season: to the activities, children's clubs (please consult us for conditions), dance evenings and shows.

In the case of a dispute, and after having contacted the establishment's customer service, all customers have the opportunity to use a consumer mediator within a maximum delay of one year from the date of the written complaint, sent by registered letter with recorded delivery to the owner. The details of the mediator that may be referred to by the customer are the following:

www.mediationconso-ame.com - AME CONSO 197 Boulevard Saint Germain, 75007 PARIS - The right to withdraw does not apply to tourist services according to the article L.121-21-8, of French law from 2014 - 344 concerning consumption. Under the French « Computing and Freedom » Act n° 78-17 dated the 6 January 1978. The collected personal, direct or indirect data is recorded in order to create a customer file, for use by Euronat, for the follow-up of reservations, the sending of newsletters, contact details, mailings etc... You have a right to access, correct and delete information concerning you. To exercise this right, please send an email to: info@euronat.fr

INFORMATIONS & RULES :

• Maximum 6 people per pitch and only one main installation (a large tent or camper van or caravan)

• 1 child's tent included in the price: maximum size: 3 m², maximum capacity 2 people. Maximum 2 child's tents per pitch – the second at 5€ per day. Maximum 1 extra tent per pitch at 5 € per day.

• Camping and caravanning stays are from 1:00 p.m. to 11:00 a.m.

• Your vehicle can be parked close to your pitch, any additional vehicles will be charged per night.

• Average surface area of pitch: camping : 100m² - caravanning : 150m².

• **Tent pitch with electricity: 220V/10 A (European plugs).**

• Caravan pitch: 220V/10A (European plugs), water, drainage. (Except Allée des Pins maritimes)

• The modification of the dates of your reservation is accepted, in writing, up until 14 days maximum before the date of arrival, for a stay during the same year, with no possibility of reimbursement.

• **Any stay must be paid for on arrival.**

• The setting up of mini-buses, vans etc. on the tent pitches is not allowed. The towing of a vehicle will be charged to the customer for the price of 110€.

EXTRACTS FROM EURONAT' S REGULATIONS

1 - CONDITIONS OF ADMISSION AND STAY

All those staying in Euronat must comply to the following rules without exception. Any offence will lead to the expulsion of the offender with the help of the police if necessary. Inside Euronat and on the beach complete nudity is the rule. It's compulsory for certain activities such as archery, boomerang, zygomars. However it is not permitted during the shows, inside the theatre. The management may refuse admission to Euronat without justification.

3 - INSTALLATIONS

Additional tents: In the areas reserved for camping and caravanning, any additional tents and their occupants must be declared previously at reception. The tenants of these pitches are not permitted to receive payment from the occupants. The management, following the Grayan Town Council and Gironde Prefecture regulations, prohibits the installing of tents, caravans and motor homes in the chalet and mobile-home villages. They are allowed exclusively in the camping and caravanning areas.

6 - NOISE

Inside the village it is advisable to avoid loud discussions and generally making any noise that might disturb your neighbours. Musical instruments, radios, televisions and so on can only be allowed so long as they can't be heard by your neighbours. From 10 p.m. to 7 a.m. complete silence is compulsory inside all villages including the mobile home area. Meetings and receptions should be held without disturbing neighbours even during the day.

7 - PETS

Pets must be declared by their owners at reception and according to the current legislation, produce a rabies vaccination certificate. Dogs and other animals must not roam free. They are to be kept on a lead and must not be left on their own inside a tent or caravan. Animals are not allowed on the central and south beaches. They are tolerated on the north beach

8 - TRAFFIC INSIDE EURONAT

For obvious safety reasons the speed limit is 20 km/h. Driving above the speed limit on numerous occasions will lead to the cancellation of the entrance access to the holiday centre. The vehicle will then be placed in the car park outside Euronat. Cycling within the pedestrian shopping centre is not allowed. No skateboards or roller skates. The non observance of this rule may result in the expulsion from the village.

9 - SANITARY INSTALLATIONS

a) Hygiène

it is forbidden to :

- pollute water points with waste water, washing up water and so on, to wash cars, caravans, etc ...
- to install a shower that empties directly into the ground.
- Animals are not allowed in the washroom facilities

b) Photography/Cinéma

It is strictly forbidden to film one or several persons without their consent. Offenders will be expelled immediately. The film or cassette will be confiscated and digital pictures erased.

c) Behaviour

Wearing intimate jewellery is not allowed.

Anyone in a drunken state or creating public disturbance will be immediately expelled.

10 - SECURITY

a) fires : Open fires (wood coal etc...) are strictly forbidden as are charcoal barbecues. For all users of the campsite and caravanning BBQ equipments are available around a certain washroom facilities. These are submitted to the strict and permanent care of their users

b)swimming pool : The regulation is displayed inside swimming pool building. Remember that complete nudity is compulsory.

11 - GAMES

Games that are likely to cause a disturbance (noise, agitation) can only be played on the playgrounds designed for that purpose.

